



SOYBU®

RETURN/EXCHANGE FORM

NAME: _____

ORDER #: _____

ITEMS TO RETURN/EXCHANGE: _____

Complete a return or exchange in 5 easy steps:

1. Provide your name, order number (listed in order confirmation email) and the name of the item(s) you wish to return or exchange
2. Select a desired action from the options below
3. Select a reason code from the options below
4. Include this completed Return/Exchange Form inside the return package
5. Questions? Email info@soybu.com or call 1-888-363-9327 Mon-Fri 8am-5pm MST.

DESIRED ACTION:

- Return item(s) and refund to original payment method
- Exchange for new item(s). Please complete the fields below:

	ITEM #	ITEM DESCRIPTION	COLOR	SIZE	QTY
1ST CHOICE					
2ND CHOICE					
3RD CHOICE					

REASON CODE:

- 01** Too small **04** Wrong Item/Size Shipped **07** Other: _____
- 02** Too large **05** Defective/Damaged
- 03** Not as expected **06** Changed Mind/Gift Return

Please send the item(s) and completed Return/Exchange Form to the address below, purchase insurance, and add delivery confirmation. It is always a good idea to keep your tracking information. We are not responsible for lost or stolen packages.

Orion Logistics c/o CTCC Fulfillment Center
 Returns Department
 2188 West Winton Ave.
 Hayward, CA 94545